Simplicity Health Associates

# **Patient Portal Navigation**

## Contents:

Access treatment recommendations

Order/View Supplements

**Messages** 

<u>Documents</u>

**Invoice** 

# Access treatment recommendations

1. Click Visit Summary



#### 2. Select date of appointment

👌 ChARM Patient Po	rtal		×	+								• - □ ×		
$\leftrightarrow$ $\Rightarrow$ C $\triangle$	ê p	ohr.charr	mtrack	er.con	<b>n</b> /visit.	do?me	ethod=	=fetchVis	its&PATIEN	IT_ID=8	892323	☆ 👼 Incognito (2) 🚦		
			Simp	olicity	Healt	h Asso	ciate	<u>s</u> (?	<del>نې</del> (	Ô	₽	Camille Amoranto		
	SEN	D MESS/	AGE		R	EQUE	ST API	POINTM	ENT	S	SHARE SE	CTIONS		
≁ Timeline		~~ <	(	A	Apr 202	21		> >>	Visit S	Summ	nary			
<ul> <li>Clinical Summary</li> <li>Appointments</li> </ul>		Sun	Mon	Tue	Wed	Thu	Fri	Sat	April 20	21				
Messages	(3)					1	2	3	20	)	Simp	licity Health Associates		
Documents		4	5	6	7	8	9	10	Tue		Provider ND. Ivy			
Questionnaire		11	12	13	14	15	16	17				Branni		
Oisit Summary	(1)	18	19	20	21	22	23	24	March 2	021				
🗒 Billing		25	26	27	28	29			03	3	Simp	licity Health Associates		
R Medications									Wed	ł	Provi	ider ND. Ivy		
Supplements				Тос	day Vis	it(s)						Branin		
🚨 Labs														
🕒 Images					Show a	all								
🛄 Library														
🗶 Wellness														

#### 3. The PDF file containing treatment recommendations should be displayed.



# **Order/View Supplements**

1. Click Supplements



2. Place mouse pointer over one of the supplements then click on Refill Request

👌 ChARM Patient Portal	× + • • • • • • ×
← → ⊂ ☆ ● p	hr.charmtracker.com/supplement.do?method=fetchSupplements&PATIENT_ID=89232300000021005&PRACTICE_ID=257000001590017&OUTER=true 🚓 😓 Incognito (2) 🔅
ChARM PHR	Simplicity Health Associates 💿 😳 🗗 🗗 Camille Amoranto
	SEND MESSAGE REQUEST APPOINTMENT SHARE SECTIONS
≁ Timeline	Supplements Active ~
Clinical Summary Appointments Messages (3)	Liver SAP     Manufacturer NFH       1 capsule(s), Twice a day, With breakfast and dinner     Prescribed By ND.ivy branin       To support the liver     Prescribed On Apr 20, 2021
Documents Questionnaire Visit Summary (1)	Fem RebalanceManufacturer Vitanica2 capsule(s), Once a day, AMPrescribed By ND.ivy braninBalance hormonesPrescribed On Apr 20, 2021
<ul> <li>Billing</li> <li>Medications</li> </ul>	Turska's FormulaManufacturer Wise Woman0.5 teaspoon, Twice a day, AM and before bedPrescribed By ND.ivy braninHelp to shrink fibroidPrescribed On Apr 20, 2021
<ul> <li>Supplements</li> <li>Labs</li> <li>Images</li> </ul>	
🛄 Library 🗶 Wellness	

3. The Refill Request window should pop-up, fill out the **Reason** box for any additional details.

			Simplicity Health Associates	Q	9	523	
		REQUEST APPOINTMEN	T SHARE SECTION				
Supplements		Refill Request	×	:			
Liver SAP 1 capsule(s), Twice a To support the liver	Supplement Liv	ver SAP capsule(s), Twice a day, With break	fast and dinner				
Fem Rebalance 2 capsule(s), Once a Balance hormones	Prescribed On Ap Physician Name NE	or 20, 2021 D.ivy branin					
Turska's Formula 0.5 teaspoon, Twice Help to shrink fibro	Reason Pl	ease use my NJ address					
			Request				

#### 4. Click on Request

		<u> </u>		0	~	
	SEND MESSAG	E REQUEST APPOINTMENT	SHARE SECTIONS			
Supplements		Refill Request	×			
Liver SAP 1 capsule(s), Twice a To support the liver	Supplement Directions	Liver SAP 1 capsule(s), Twice a day, With breakfast and o	dinner			
Fem Rebalance 2 capsule(s), Once a Balance hormones	Prescribed On Physician Name	Apr 20, 2021 ND.ivy branin				
<b>Turska's Formula</b> 0.5 teaspoon, Twice Help to shrink fibro	Reason	Please use my NJ address				
			Request			

## Messages

1. Click on Messages

👌 ChARM Pa	itient Portal X	+		0	– 🗆 X
$\leftrightarrow$ $\rightarrow$ G	🟠 🔒 phr.charmtr	racker.com/dashboard.do	o?PATIENT_ID=89232	3000000 🛧 🧃	👼 Incognito (2) 🚦
	Simplic	ity Health Associates	0 \$	) 🕞 🙎	Camille Amoranto
	SEND MESSAGE	REQUEST AP	POINTMENT	SHARE SECTION	IS
	Timeline	Clinical Summary	Appointments	Messages	
	Documents	Questionnaire	Visit Summary	Billing	
	<b>R</b> Medications	<b>Supplements</b>	<u>ل</u> Labs	<b>Ge</b> Images	
	Announcements	Useful Info			

#### 2. Click on the message

👌 ChARM Patient Portal	× +							o	- 0	×
← → C ☆ ● p	hr.charmtracker.com/mes	sage.do?method=fetchMessages&	&PATIENT_ID=892323000000021005&PR/	ACTICE_ID=2570000	01590017&	OUTER=tru		\$	👼 Incognito (2)	:
			Simplicity	Health Associates	?	<u>ن</u>	) D		Camille Amo	ranto
		SEND MESSAGE	REQUEST APPOINTMENT	SHARE SECTION	IS					
🛹 Timeline	Compose		Search By Se	nder Name / Receive	r Name / Da	ate / Subjec	t 🛗 🔍			
Clinical Summary	compose	🗆 🏹 ND. ivy branin	Invoice from Simplicity H	lealth Associates	Apr 25, 20	21				
Appointments	Inbox									
E Messages (3)	Sent	🗌 🖂 ND. ivy branin	Invoice from Simplicity H	lealth Associates	Apr 25, 20	21				
Documents	Unread 3	🗆 🏹 ND. ivy branin	🖉 Your Plan		Apr 21, 20	21				
Questionnaire					• •					
Visit Summary (1)										
Billing										
R Medications										
Supplements										
👗 Labs										
🕒 Images										

3. Open the attachment by clicking on the PDF file at the bottom

👌 ChARM Patient Portal	× +			• - • ×						
← → C ☆ ●	phr.charmtracker.com/mess	age.do?method=fetchMessages&PAT		000021005&PRACTICE_ID=257000001590017&OUTER=true 🛧 👶 Incognito (2) 🚦						
				Simplicity Health Associates 🕢 🟟 🗗 🕞 💽 Camille Amoranto						
		SEND MESSAGE	REQUEST APPOINT	TMENT SHARE SECTIONS						
🛹 Timeline	Compose			Search By Sender Name / Receiver Name / Date / Subject 🛗 🝳						
Clinical Summary		🗆 🏹 ND. ivy branin	Apr 25, 2021	Your Plan X						
Appointments	Inbox	Invoice from Simplicity H								
Messages (2)     Documents     Questionnaire	Sent Unread 2	Sent 2	□ ► ND. ivy branin Invoice from Simplicity H	Apr 25, 2021	ND. ivy branin Apr 21, 2021 08:46 AM (-05:00) To: Camille Amoranto					
Visit Summary (1)     Billing										□
R Medications				chance please complete and upload into your documents. Let me know if you have any questions.						
Supplements				Be well,						
🚨 Labs				Dr Ivy						
🕒 Images				New Patient Docume						
🛄 Library										
🖈 Wellness				NN1:5648112507916393030","HAS_ATTACHMENTS":true]]/>						

#### 4. Fill out the PDF file

ChARM Patient Portal × +		• - • ×
← → C ↑	sages&PATIENT_ID=89232300000021005&PRACTICE_ID=257000001590017&OUTER=true	😭 🐽 Incognito (2) 🚦
Charm	Simplicity Health Associates 🕜 🗇 🔂 🗗	Camille Amoranto
Microsoft Word - New Patient Documentation'18.docx	1 / 7   - 100% +   🗄 🚸	± = :
<ul> <li>Timell</li> <li>Clinica</li> <li>Appoin</li> <li>Messa</li> <li>Docun</li> <li>Visit S</li> <li>Billing</li> <li>Wedic</li> <li>Supple</li> <li>Labs</li> </ul>	Wealth Associates         CONFIDENTIAL HEALTH INFORMATION         Name:       Today's Date:         How did you hear about us?       AANP         Nyany       Location         Social Media (specifiy)       Other         Age:       Date of Birth:         Permanent Address:	get a e any
Image   Image     Image <td>Occupation:      </td> <td></td>	Occupation:	

5. Once done filling out the form go back to the message then click on Reply

👌 ChARM Patient Portal	× +			• - □ ×
← → C ☆ ● p	ohr.charmtracker.com/mess	age.do?method=fetchMessages&PATIE		0000021005&PRACTICE_ID=257000001590017&OUTER=true 🖈 😁 Incognito (2) :
				Simplicity Health Associates 🕜 🕸 🗗 🗗 📿 Camille Amoranto
		SEND MESSAGE F	REQUEST APPOIN	TMENT SHARE SECTIONS
✓ Timeline	Compose			Search By Sender Name / Receiver Name / Date / Subject 🛗 🝳
Clinical Summary		🗆 🍽 ND. ivy branin	Apr 25, 2021	Your Plan X
Appointments	Inbox	Invoice from Simplicity H		
Messages (2)     Documents     Questionnaire	Sent Unread 2	□ ► ND. ivy branin Invoice from Simplicity H	Apr 25, 2021	ND. Ivy branin Apr 21, 2021 08:46 AM (-05:00) To: Camille Amoranto
<ul> <li>Visit Summary (1)</li> <li>Billing</li> <li>Medications</li> <li>Supplements</li> <li>Labs</li> </ul>		○ ND. ivy branin	Apr 21, 2021	HI Camille, It was so nice meeting you. You can now access my recommendations from our appointment. Also I've attached a copy of the new patient paperwork. When you get a chance please complete and upload into your documents. Let me know if you have any questions. Be well, Dr Ivy
📻 Images				New Patient Docume
<b>X</b> Wellness				NN1:5648112507916393030","HAS_ATTACHMENTS":true]]/>

6. Click on the *clip* icon and attach your accomplished form

		Compose Message		×
From Camille	Amoranto			
To 📃 ND.	ivy branin $\times$			
Subject Your Plan	1			
B <i>I</i> <u>⊍</u> ₩ F·	10 * 🔳 👱 🚍 * 🖽	· · · · · · · · · · · · · · · · · · ·		Ø
On Apr 21, 2021 08 Hi Camille, It was so nic the new patie have any que Be well,	:46 AM (-05:00) <nd. branin<br="" ivy="">e meeting you. You can now ent paperwork. When you ge estions.</nd.>	> wrote r access my recommendations from o et a chance please complete and uplo	our appointment. Also I've attached a co bad into your documents. Let me know	opy of
Dr Ivy You have used 0 out	of <b>1000</b> characters			Send

		Com	pose Message	
En en el	🦻 Open			×
From	$\leftarrow \rightarrow \checkmark \uparrow$ $\blacksquare$ « Doe	cuments > Sample - ~ ඊ	𝒫 Search Sample	
То	Organize - New folder			
Subject	Documents	Name	Date modified	Туре
Subject	Pictures	🧧 Camille A_N <mark>ew Patient Documentati</mark>	ion 4/25/2021 8:21 PM	Micro
BI⊔	🔳 This PC	Sample	4/25/2021 8:19 PM	Text [
T	3D Objects			
Thank you Dr. P	💻 Desktop			
On Apr 21	Documents			
Hi Ca	Music			
	Nictures			
lt was	🚦 Videos			o l've attached
hell a	🈓 Local Disk (C:)			on in you nate t
Be w	🥌 OS (D:)			
Dr Iv	🐟 Local Disk (E:)			
	🗳 Network 🗸 🗸			
	Filmen		AU 51	
	File nam	e:		
			Open 🔻 Ca	ncel

### 7. After attaching the file, click on Send

From Camille Amoranto	
To ND. ivy branin ×	
Subject Your Plan	
$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	U
Thank you Dr. Ivyl Attached is my paperwork. On Apr 21, 2021 08:46 AM (-05:00) <nd. <u="" ivy="">branin &gt; wrote</nd.>	
Hi Camille, It was so nice meeting you. You can now access my recommendations from our appointment. Also I've attached a copy of the new patient paperwork. When you get a chance please complete and upload into your documents. Let me know if you have any questions. Be well,	
Dr Ivy	
Camille_A_New_Patie	
You have used 44 out of 1000 characters	end

## Documents

1. Click on the Documents icon or tab



2. Click on the document that you want to open.

👌 ChARM Patient Portal	× +					
← → C ☆ 🔒 p	hr.charmtracker.com/docu	ment.do?method=fetchDocume	nts&FILTER_TYPE=All&PATIENT_ID=8923	23000000021005&PRAC	TICE_ID= 🛧	=J 🐽 Incognito (2) 🚦
			Simplicity Health Assoc	iates 🕐 🐯	6 [→	Camille Amoranto
		SEND MESSAGE R	EQUEST APPOINTMENT SH	ARE SECTIONS		
✓ Timeline	Upload		Search By Document Name / Shared By	//Category Q	All	~
<ul> <li>Clinical Summary</li> <li>Appointments</li> <li>Messages</li> <li>(2)</li> <li>Documents</li> <li>Questionnaire</li> <li>Visit Summary</li> <li>Billing</li> <li>Medications</li> <li>Supplements</li> <li>Labs</li> </ul>	FOLDERS All Shared with Me Shared by Me	Anti-Estrogenic Diet.D [Handouts] 97.0 KB	oc Uploaded on Shared by	Apr 21, 2021 Simplicity Health Associates		

# Invoice

1. Click on the **Billing** icon.



2. Click on the invoice that you want to open/view.

👌 ChARM Patient Portal	× +					• - • ×
← → C ☆ ●	phr.charmtracker.com/	billing.do?method=fetchInvoice&PATIENT_ID=892	32300000021005&PRACTICE_ID=2570000	01590017&0		☆ 🎫 🚓 Incognito (2) 🚦
			Simplicity Health Associates	() 📢	> 6 [→	Camille Amoranto
		SEND MESSAGE REQUEST.	APPOINTMENT SHARE SECTION	ONS		
✓ Timeline	Billing	Invoice Receipt				
Clinical Summary  Appointments  Messages (2)  Documents	INV103	Facility Name Simplicity Health Associate	s Date Apr 25, 2021 Due at present \$0.00			
Questionnaire Visit Summary (1)	INV94	Facility Name Simplicity Health Associate Amount \$374.41	s Date Mar 03, 2021 Due at present \$0.00			
Billing R Medications Supplements Labs						